



JOB DESCRIPTION

POSITIONS: Happerley England Retail Assistants

RESPONSIBLE TO: Retail Manager

Passionate about artisan food?

Happerley England, the national centre of food and drink provenance in Banbury are on the search for **passionate food and drink retail assistants** to really promote the provenance of field to fork.

Flexible positions available for the daily operations of the Cheese, Fish, Deli and Butcher counters plus the English Larder and Kitchen Garden offerings.

MAIN DUTIES:

Responsible for the daily operations of an artisan food unit, ensuring exceptional customer service and utilisation of all sale opportunities. To create a positive and lasting impression of an exceptional offering.

RESPONSIBILITIES:

- Greet and serve customers in a friendly approachable manner.
- Educate and inspire customers about provenance.
- To operate the till as and when needed.
- To interact with customers and ensure a positive experience through the point of sale.
- Effectively upsell at all times.
- Provide prompt service.
- Maintain and follow sanitation & cleaning procedures e.g. equipment, storage areas, refrigerators; keep service areas clean and tidy.
- Complete all necessary side work, including stocking shelves and daily tasks as required.
- Complete opening and closing procedures as per shift.

- Complies with personnel policies, procedures, health and safety procedures.
- Contribute to tastings and Centre events.
- To undertake any further duties as requested by Retail Manager.

OUR VALUES:

We expect all our staff to strive to:

- Maintain open and honest communication with customers, both internal and external, at all times.
- Create and have a positive impact on Food provenance to consumers.
- Support each other in everything they do, recognise and develop each individual's potential.
- Take complete ownership of their own actions and have pride in what they do.
- Deliver to our customer's consistent high levels of service, quality and value in everything we do.

Flexible positions available. No experience necessary as full training will be provided.

Happerley England, based at Lock29 the canal side destination in Banbury is the UK's very first centre to celebrate food & drink provenance. A food hub like no other drawing in local, regional and national visitors to experience and celebrate the very best food and drink in the UK.

APPLY

Please send your CV and covering letter to happerleyengland@happerley.co.uk. Closing date for applications; Friday 7th August.

www.happerleyengland.co.uk